



MEDICINE HAT RINGETTE ASSOCIATION

Policy Section	Change	Policy Version #	Date Approved	Effective Date
All	Split into Sections	0	October 19, 2026	October 19, 2026
All	Grammar/Formatting	1		

PARENT LIAISON POLICY

- 1.0** The Medicine Hat Ringette Association (MHRA) is committed to fostering a positive, respectful and supportive environment for athletes, families, coaches, and volunteers. To strengthen communication and support a successful season experience, every MHRA team shall appoint a Parent Liaison. The Parent Liaison serves as an independent resource for families and coaches, providing a family perspective while helping facilitate positive communication and conflict resolution.
- 2.0 Purpose**
- 2.0.1** Provide an independent and approachable point of contact for families.
 - 2.0.2** Promote positive communication between families and team staff.
 - 2.0.3** Support Safe Sport principles and athlete well-being.
 - 2.0.4** Contribute to a positive and enjoyable team experience for all participants.
- 3.0 Appointment and Eligibility**
- 3.0.1** Each team shall appoint one Parent Liaison prior to the start of league play.
 - 3.0.2** The Parent Liaison must be a parent or guardian of a player on the team.
 - 3.0.3** The Parent Liaison shall not be a coach, assistant coach, manager, bench staff member, or immediate family member of the Head Coach.
 - 3.0.4** The Parent Liaison is not considered part of the team staff and must remain impartial.
- 4.0 Roles and Responsibilities**
- 4.0.1** Act as an independent communication resource for families and coaches.
 - 4.0.2** Listen to concerns, questions, and feedback from players and families.
 - 4.0.3** Help families navigate team processes and expectations.
 - 4.0.4** Provide constructive feedback to team staff when appropriate.
 - 4.0.5** Facilitate respectful dialogue and assist in resolving conflict.
 - 4.0.6** Support a positive team culture and athlete-centered environment.
 - 4.0.7** Encourage concerns to be addressed at the lowest appropriate level.
- 5.0 Limitations of the Role**
- 5.0.1** The Parent Liaison does not make coaching, discipline, player placement, or ice-time decisions.



MEDICINE HAT RINGETTE ASSOCIATION

5.0.2 The Parent Liaison does not override decisions of the coaches, team staff, or MHRA

5.0.3 The Parent Liaison is not an advocate for a single player or family.

6.0 Communication and Conflict Resolution

6.0.1 Families are encouraged to observe a 24-hour cooling-off period before raising concerns following a game or event.

6.0.2 Families should communicate directly with the appropriate team staff member whenever reasonable.

6.0.3 When additional support is needed, families may contact the Parent Liaison for assistance.

6.0.4 Unresolved concerns may be escalated through MHRA policies and procedures.

7.0 Confidentiality

The Parent Liaison shall treat concerns with discretion and respect. Information will be kept confidential whenever possible, except when disclosure is required to address safety concerns, policy violations, or legal obligations.

8.0 Expected Outcomes

8.0.1 Improved communication and trust between families and team staff.

8.0.2 Early identification and resolution of team concerns.

8.0.3 Enhanced athlete experience and family engagement.

8.0.4 Support for coaches through constructive feedback.

8.0.5 A positive, inclusive, and successful ringette season.